



OMDAYAL GROUP OF INSTITUTIONS

(Engineering | Architecture College)

LIBRARY FEEDBACK FORM

SECTION A : General Information

Date:...../...../.....

Name [Optional]: _____ Stream: _____ Sem. _____ Section _____

Types of User:

Faculty Student Non-Teaching Personnel

Purpose of visit:

For reading For reference /research purposes To borrow materials
 To make use of the facilities [ex. OPAC, CD-ROM, Internet, etc]
 Others _____

Frequency of Visit:

Daily Weekly Monthly Others _____

Hours Spent:

<1 Hr 1-2 Hrs 2-4 Hrs More than 4 hrs.

SECTION B: Feedback

Help us to evaluate our services by checking the appropriate answer:

1. ABOUT STAFF:

Behavior

Excellent Very Good Good Fair Poor

Knowledge & Competency

Excellent Very Good Good Fair Poor

Service Efficiency & Promptness

Excellent Very Good Good Fair Poor

2. ENVIRONMENT:

Cleanliness & Ambience

Excellent Very Good Good Fair Poor

Lighting & Ventilation

Excellent Very Good Good Fair Poor

Equipment & Facilities

Excellent Very Good Good Fair Poor

3. SERVICES:

OPAC [Online Public Access Catalog]

Excellent Very Good Good Fair Poor

User Assistance

Excellent Very Good Good Fair Poor

Internet Services

Excellent Very Good Good Fair Poor

Circulation Services

Excellent Very Good Good Fair Poor

Journals and Periodical Services

Excellent Very Good Good Fair Poor

4. COLLECTIONS:

Relevance to the syllabi

Excellent Very Good Good Fair Poor

Sufficiency & Availability

Excellent Very Good Good Fair Poor

Recency / Updatedness

Excellent Very Good Good Fair Poor

Physical Condition

Excellent Very Good Good Fair Poor

5. OVERALL IMPRESSION:

Excellent Very Good Good Fair Poor

6. Do you have any suggestions on how we can serve you better in the following areas?

Staff:

Environment:

Services:

Collections:

Other areas of improvement:

-:THANK YOU FOR YOUR TIME & PATIENCE:-

You may also send your **Queries, Comments and Suggestions** to: odgi.library@gmail.com